



Welcome to Festival Angels

Here is a handy guide to those new to volunteering as Festival Angels and a handy reminder to those who have been there, done that!

The Facebook Group - <https://www.facebook.com/groups/1437538543192022/> - is a great place for asking questions, seeing updates, etc. calling upon our collective wisdom. However, If you have important or personal questions you may choose to contact one of the Coordinators listed below.

- **Timetable:**

The Leeds Festival site is open for Festival Angels from Tuesday afternoon. We will have a camping area somewhere within the Boneyard which is located back stage. The precise location will not be known until Tuesday and due to the number of Festival Angels camping this year we may require an over-flow site hopefully somewhere nearby.

The pre-festival **Welcome / Pizza Evening** is on Tuesday 23rd August 6pm at St Philip's Church, Main Street, Scholes, LEEDS, LS15 4DJ. This is a very useful meeting to get last minute updates, meet others who you will be working with, collect wristbands, cadge a lift to the campsite, work out with others how you might share or manage without something important you've forgotten etc. etc.

The Leeds Festival opens to the public at some point on the afternoon of Wednesday 24th August (between 12noon and 2pm usually). The Festival Angel first shifts (12noon onwards) are dependent on tents, tables, chairs etc from Festival Republic being in place - please prepare to be flexible!.

You should have had your shift rota by now (contact us if not) and the 3 rotas (Prayer Cafe, Lost Property and Detached) will run 24/7 until Monday.

There are always gaps & glitches and for the good of all we rely on folk being willing to put in the extra mile when things get busy and this may give you a great opportunity to try out what the other teams do!

- **Travel:**

For those arriving by car please ignore most of the yellow Leeds Festival signs!

Avoid the M1/A1 from Wednesday to Friday.

You will need to take the Thorner road off the A64 and come into Bramham Park, the location of the festival, from Thorner Lane / Bramham Road. Away from the site this is signposted as "Production" on the yellow road signs.

<https://www.google.co.uk/maps/place/Thorner,+Leeds,+West+Yorkshire/@53.8519822,-1.4499878,13z/data=!4m5!3m4!1s0x487944de4ca1b46f:0x467f40f0524eb14d!8m2!3d53.854763!4d-1.425035>

If you are camping you are best using the Blue Gate and car park - this will be well signposted. If you tell the security you are with Festival Angels they should let you in on the Tuesday to allow you access to the campsite to drop off your equipment before parking in the Blue car park. After Tuesday you may need to carry stuff from the car park (about half a mile) though Andy, Nic and Trevor have vehicles that have access from the car park to the campsite (you will need to call them in advance so they can aim to be available)

If you are not camping and travelling by car you can most conveniently park in the car park just before the Yellow gate. This is dedicated for local resident guests, so if you are challenged you need to say you are a Festival Angel with Thorner Church. Much quicker to smile, wave, and just keep driving, is safe to do so. Tip - if it is a wet festival, park as near to the gated entrance as possible - you have a quicker chance of getting out again (though if it is likely to get muddy the blue car park is less used on a daily basis so likely to be easier to get out of).

For those arriving on public transport - the best bus is from Leeds city centre - 770/771 - see <http://www.wymetro.com/BusTravel/bustimetables/Bustimetable/771/> for a timetable.

You will be best getting off either by the Yellow Gate if coming for the day, or by the Blue Gate if you are carrying camping equipment. Yellow and Blue are one stop apart. Festival Shuttle Buses from Leeds City Centre will (we think) only bring you to the Yellow Gate (and are expensive!)

You will need a wristband to enter the site, so let us know if you are arriving by bus for the first time so we can arrange to meet you.

- **Wristbands:**

The wristbands will need to be collected from either Thorner Vicarage (High Street - next to the church in the village of Thorner) or at the Tuesday evening meeting. We are at the limit of volunteers so please only take 1 per volunteer otherwise other volunteers will be left without and not be able to gain entry - we will need to tick your name off the list. Again, if you are arriving by bus for the first time, please let us know in advance as we will need to make arrangements for your wristband to be available at the gate.

- **Mobile Signal:**

Not the best, especially when 85,000 try and access the limited signals! We will have electrical sockets to recharge phones in *The Cloud* Festival Angel rest area located in the back of Lost Property Tent, hopefully within the camp site, and very limited in the Cafe. Your phone is your property - we cannot be responsible for looking after phones left on charge.

- **Camping:**

Our aim is to create a Festival Angels hub in the campsite. If we can get electricity (we have done in past years) there will be microwaves, kettle, etc. The caravan owners may also be able to microwave things for you. We may well have to be very careful with the camping space due to the number of campers this year, so if you can share please try to!

Colin is the Festival Angels Campsite Coordinator and will manage the camping area, directing where to pitch, helping with the setting up, etc.

The Festival Angel campsite is around 1 mile from the Lost Property / Prayer Cafe and is across the main arena - allow time to walk this before the start of your shift. The walk will take longer in mud or when the arena is open and busy over the weekend.

Gas bottles or generators are not allowed within our area.

Whilst our campsite/s are away from the general public they can still be noisy, so earplugs could come in useful to help aid your sleep - remember to get someone to gently wake you!

If you need to share a tent or have space in your tent please [email Paul](#) and he will aim to match spare tent spaces with people in need of a tent with spare space!

- **Food:**

We will provide snacks & nibbles in The Cloud rest area but are unable to provide meals. Food on site is fairly expensive. Bring things that are easy to cook (eg microwave meals, pot noodles, cereals, etc - some fresh milk will be available in The Cloud).

If you are able to get off-site there are a number of pubs locally - several in Thorner village, and a cheap Crown Carvery not far away on the A58. There is also a Tesco, Greggs, etc at Seacroft (all easily driveable - though add the time for walking to the car and getting on/off site!). Each Festival Angel will have a mug for endless free tea and coffee in The Cloud or Prayer Cafe - write your name and tea/coffee/milk/sugar on it and some nice Angel may make you one!

- **Mud and Cold:**

Pray that it doesn't rain!!! That said, however great your faith, please do bring suitable footwear for all occasions (wellies, walking boots, comfortable shoes, etc) - if you aim to have a shower flip-flops may be useful! Remember, new wellies and shoes can be uncomfy as there is a lot of walking involved! Most of the ground is grass which quickly becomes mud if it rains (especially when up to 85,000 people are walking on it!)

Whatever the weather, it will feel pretty cold at night-time, especially if you are working through the night hours. Therefore, bring along your warmest winter woolies including daft hats (especially those working night-shifts). Given the competition, no one ever actually does look daft in what they choose to wear at the Leeds Festival, but a lot of people can and do get very cold.

- **Down-Time:**

You are at the festival chiefly to work as a Festival Angel, but when not working, you are of course free to enjoy the festival - watching bands, riding the fairground, etc. A Festival Angels spot for the main stage may develop where we gather to watch the bands.

Please remember on the campsite that when you have free time, others may be trying to get sleep having worked or about to work right through the night.

Please do your best to ensure you are well rested, entirely sober and fit to take on any of your shift commitments.

And if you still find yourself at a loose-end with energy, if you want to do extra work please feel free to help out one of the teams - just have a word with a Team Leader so they can make the most of your offer.

- **Toilets and Showers:**

Not the best! Portaloos and PortaShowers. The toilets in the main arena are clean (ish) until this opens to the public on Friday. We are hoping to have a toilet within the Festival Angels camp area and there should be some behind Lost Property and the Prayer Cafe (which other festival staff can use). Bring toilet paper and a torch for night-time visits! The showers are not the best - bring a swimming costume & flip-flops and you should be ok! Get there early and ask others which shower is hot! Dry shampoo is a good investment! Bring toilet rolls and hand sanitizer (just in case the toilets run out!)

- **Map:**

We will put on the Facebook group as soon as we have one. We believe Lost Property will be in the Village and Prayer Cafe on Traders Alley. We will email a Festival Angels friendly map once the main map is released from Festival Republic (see last page for last years map)

- **Hoodies and T-Shirts:**

We have hoodies for sale at £15 each. Each volunteer will receive a Festival Angel t-shirt to wear (preferably over their own t-shirt) when on duty. We also have a few Jesus Loves Festivals magnets, keyrings and mugs.

- **General:**

Don't bring anything valuable - it may not be safe. Festival Angels are not responsible for your property. Make sure nothing is left on show in your vehicle.

Preferably bring your 2nd best phone and check that it has installed In Case of Emergency (ICE) details. You can also set up a screen message which contains a number on the locked screen of your phone so if someone finds it they can ring an alternative number to try and trace you as the phone owner. If you do lose it, don't forget to check out Lost Property.

If for any reason you find you are unable to attend the festival please let Andy or your Team Coordinator know at your very earliest opportunity. If for very good reason you are going to be unable to attend a shift, please let your Team coordinator know as soon as possible as a replacement Angel will need to be organised.

If you have not received your shift rota please contact your coordinator as these have been sent out. If you have any problems (for example duplicate shifts on more than 1 team) please let us know - better sorted out sooner rather than later.

Prayer Cafe:

Coordinators- Jimmy Lawrence - jimmy.lawrence@wrangthorn.org.uk
Marcus Orton - marcuso@uwclub.net

The Prayer Cafe offers a safe place within the festival and often becomes a hub for people to relax, meet up with friends or hang around for the free refills of tea and coffee! Roles include: selling of mugs for £5; serving tea, coffee, drinks, etc; making sure the milk, biscuits, water, etc are well stocked; cleaning tables; chatting to people in the queue or who are sat down; answering questions about faith using the Jesus Loves Festivals Gospel, iTruth app, IAm film, etc as discussion; offering prayer, etc.

Lost Property:

Coordinators - Nic Sheppard - sheppardnic@gmail.com
Karn Dyson - 07879490264 / Karn_Dyson@hotmail.com

The aim of the Lost Property Team is to reunite lost stuff with the people who own it. This usually involves receiving, logging and storing over 500 items during the festival. Most items are valuable to the person who lost it, so there is a constant stream of folk enquiring whether we have their stuff.

We use the best technology available to aid the logging process, yet seek to keep it simple to use for those who are not particularly computer savvy. We have a tried and tested process which works really well when everyone sticks to it.

Great joy is often witnessed if we verify the owner of something that has been handed in, but when an important item is still missing sometimes we have to deal with sorrow and despondency. Acting as friendly faces and caring Christians we have to work with people at times of high emotion, supporting them and one another.

It all flourishes on good team-work and careful attention to the processes.

Detached:

Coordinators - Paul Blakey - 07725501465 / paul@cninetwork.org.uk
Katie Waters - katie@leedsstreetangels.org.uk

The aim of the detached team is to patrol the festival site offering help and assistance to the festival goers. This will be varied from carrying luggage, putting up tents (or helping to!), giving directions, dealing with incidents (first aid, etc), offering sun tan lotion / water, or generally helping people have a good festival experience.

Overall Festival Angel Coordinator - Andy Nicholson - 07512314312 / reverandy1@gmail.com
(though Andy is away in August so also copy in Leslye - festivalangelsleeds@outlook.com)

- **Social Media:**

We will have our very own photographer (the wonderful Magda) who will be taking official pictures over the festival. Feel free to take snaps and tag [@festivalangelsleeds](https://www.facebook.com/festivalangelsleeds) (Facebook) or [@festivalangels](https://twitter.com/festivalangels) (Twitter) and use #FestivalAngels on any Tweets or Facebook updates (that way we can share easily). Also do tweet out the mug deal, safety messages, retweets of our account, etc (we went viral last year with a lost property picture!!!)

- **Finally:**

Many thanks for volunteering and welcome to the Festival Angels family - you will have a blast and it is all very relaxed and mostly good fun.

Thank you in advance! See you at #LeedsFest...

This is last years map...



Lost Property is likely to be in The Village

Prayer Cafe is likely to be on Traders Alley

Festival Angels camping is behind (1) Main Stage (not shown)

Blue Entrance / Car Park is not shown but is after Bus Station / Yellow Car Park on road away from Thorner.

[Official Leeds Festival site is here](http://www.leedsfestivalangels.org.uk)